Q1 2012 Analyst & Investor Conference Call

Kasper Rorsted, CEO Dr. Lothar Steinebach, CFO

London/Düsseldorf, May 9, 2012





Disclaimer

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Agenda



Key Developments Q1 2012



Financials Q1 2012



Outlook FY 2012



Q1/2012 Well on Track

	Q4/2011	Q1/2012	Guidance FY 2012
Organic sales growth	3.8%	4.7%	3-5 %
Adjusted EBIT margin	13.2%	13.7%	14%
Adjusted EPS growth	11.6%	19.2%	≥10%



Henkel

 Solid organic sales growth driven by strong pricing



- Strong growth in North America
- Adj. EBIT margin on track to reach FY 2012 target
- Further net debt reduction

No increase in volumes



- Headwind in Southern
 Europe across all businesses
- Electronic Adhesives improving, sales still slightly negative



Laundry & Home Care

- Solid organic sales growth
- Adj. EBIT margin strongly increased
- Emerging markets growing double-digit, mature markets positive
- Further market share gains
- Key innovation: Purex UltraPacks / Persil Mega-Caps







Exceeding Q1/2011 levels in all key data



Cosmetics/Toiletries

- Solid organic sales growth
- Adj. EBIT margin further improved
- Emerging markets strong, mature markets solid
- Further market share gains
- Key innovation: Palette Mousse Color





syoss

Continuing strong performance



Adhesive Technologies

- Strong organic sales growth
- Adj. EBIT margin strongly increased
- Emerging markets growing very strong, mature markets solid
- Electronic Adhesives sales slightly negative, but improved compared to Q4/2011
- Further market share gains
- Key innovation: Loctite Instant Adhesives





technomelt

Further sustaining profitable growth



Innovations as Drivers of Revenue & Margin Enhancements







Persil Mega-Caps

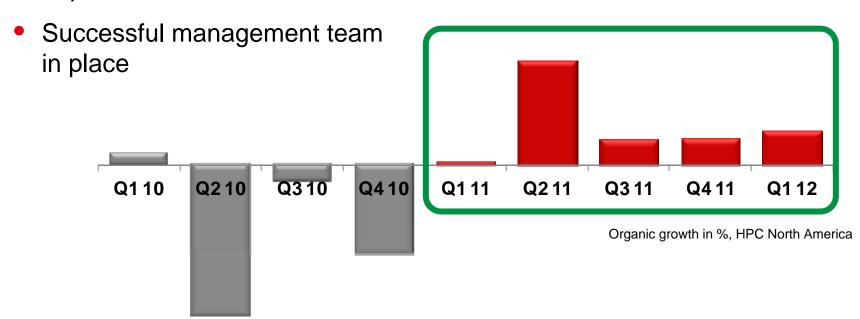
Palette Mousse Color

Loctite Instant Adhesives



Update HPC in North America

- Stabilization achieved
- Strengthening of our portfolio via
 - Successful innovations, e.g. Purex UltraPacks, Right Guard Cooling
 - Divestment of several non-core brands within Cosmetics/Toiletries
- Improved cost base





Key Financials Q1/2012

	Q1/2011	Q1/2012	Change
Sales (m€) (OSG in %)	3,823	4,008	+ 4.8% (+ 4.7%)
Adjusted gross margin (%)	46.6	47.1	+50bp
Adjusted EBIT (m€)	473	551	+16.6%
Adjusted EBIT margin (%)	12.4	13.7	+130bp
Adj. EPS per pref. share	0.73	0.87	+19.2%
NWC / sales (%)	7.9	8.0	+10bp

Q1 with good start, well on track for reaching FY 2012 guidance



Agenda



Key Developments Q1 2012



Financials Q1 2012



Outlook FY 2012



in %	Total	FX Impact	Organic	Thereof Price/ Volume*
Laundry & Home Care	3.3	-0.2	4.5	4.5 / 0.0
Cosmetics/ Toiletries	4.9	1.3	4.0	1.9 / 2.1
Adhesive Technologies	6.2	1.4	5.6	6.2 / -0.6
Total Henkel	4.8	0.9	4.7	4.8 / -0.1



^{*} new product launches included in price

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- Double-digit growth in emerging markets, strong in North America, weakness in Southern Europe
- Laundry strong, Home Care stable with positive momentum in several segments



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- Strong growth in emerging markets with Eastern Europe flat, solid performance in mature markets
- Solid growth in both Hair Salon and Retail, with Hair Care growing very strong



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- Very strong growth in North America and emerging markets, Asia growth impacted by partial exit from emulsion business
- Transport & Metal double-digit, Electronic Adhesives slightly below PY



^{*} new product launches included in price

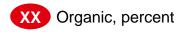
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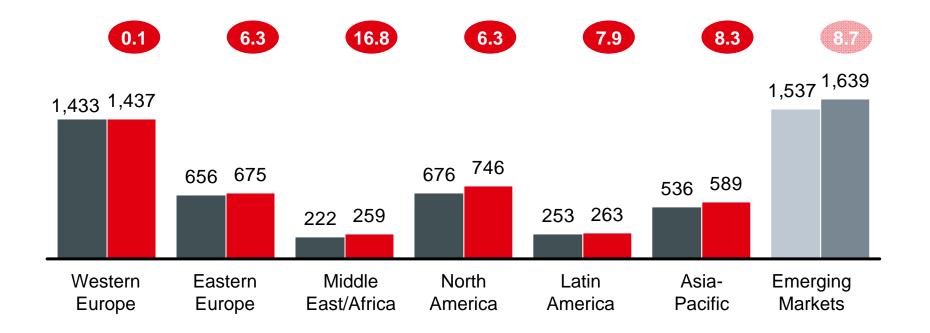
- Positive FX impact mainly from US Dollar, Chinese Renminbi and Japanese Yen
- Solid sales performance with all businesses and all regions contributing



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Sales Growth by Region

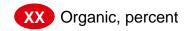


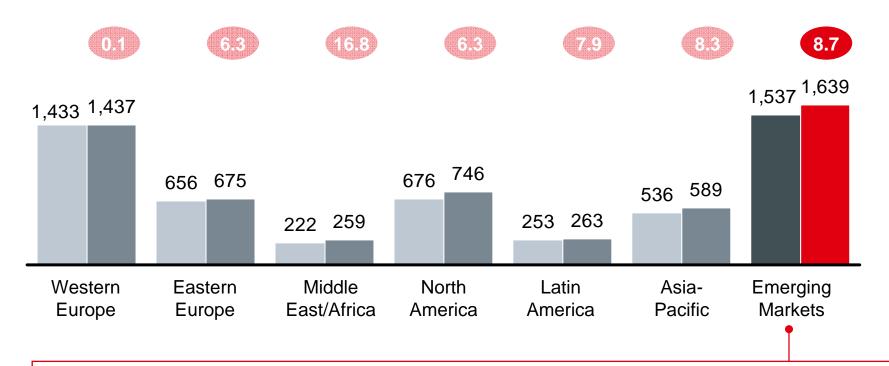


- Middle East/Africa with strongest growth
- Southern Europe with weak performance, Germany solid
- Asia-Pacific recovering to high single-digit



Sales Growth by Region





- Sales performance driven by Laundry & Home Care and Adhesive Technologies
- Russia high single-digit growth, China with mid single-digit
- Emerging markets sales share at 41%



Adjusted EBIT by Business Sector

	Adjusted EBIT		Adjusted E	BIT margin
	in m€	Change in %	in %	Change in bp
Laundry & Home Care	160	+20.9	14.5	+210
Cosmetics/ Toiletries	124	+9.3	14.4	+60
Adhesive Technologies	289	+16.9	14.4	+130
Total Henkel	551	+16.6	13.7	+130

- Impact from higher input costs counteracted by pricing
- Portfolio focus shifting towards higher margin segments
- Ongoing cost and efficiency measures additionally improved margins



Sales to Gross Profit

in m€	Q1/2011	Q1/2012	Change in %
Sales	3,823	4,008	+4.8
Cost of sales	-2,044	-2,119	+3.7
Gross profit	1,779	1,889	+6.2
Gross margin (in%)	46.6	47.1	+50bp



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- Gross margin negatively impacted by ~400bp from COGS
- Strong countermeasures allowed overachievement in margin increase
- Vigilance on development of raw material prices



Sales to Adjusted EBIT

in m€	Q1/2011	Q1/2012	Q1/2012 in %	Change in bp
Sales	3,823	4,008	100.0	
Cost of sales	-2,044	-2,119	-52.9	
Gross profit	1,779	1,889	47.1	
Marketing, selling & distrib. exp.	-1,055	-1,052	-26.3	-130
Research & development exp.	-100	-101	-2.5	
Administrative expenses	-178	-185	-4.6	
Net other op. income/charges	27	0	0	
Adjusted EBIT	473	551	13.7	+130



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Net other op. income/charges	• Marke	et shift towards	higher promo	otional spend
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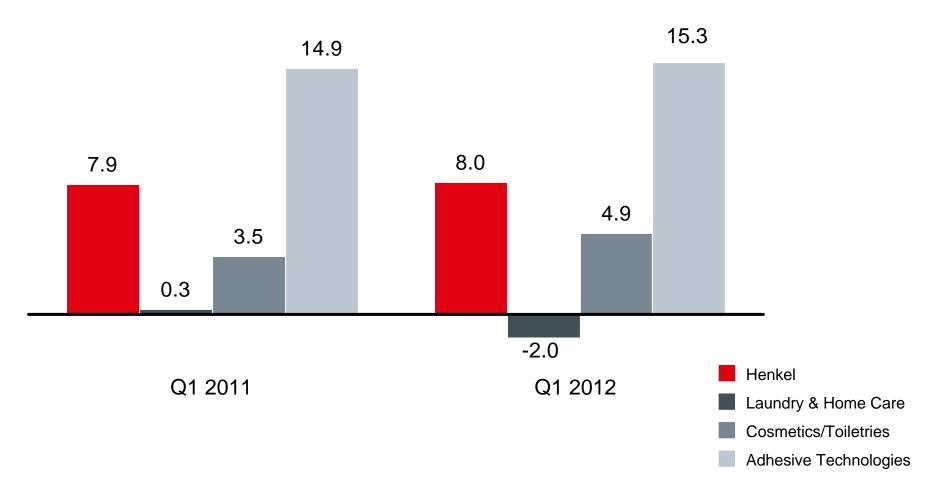
Reported to Adjusted EBIT

in m€	Q1/2011	Q1/2012	Change in %
EBIT (as reported)	430	538	+25.2
One-time gains	0	0	
One-time charges	0	0	
Restructuring charges	43	13	
Adjusted EBIT	473	551	+16.6



Development of Net Working Capital

NWC/Sales Ratio* in %

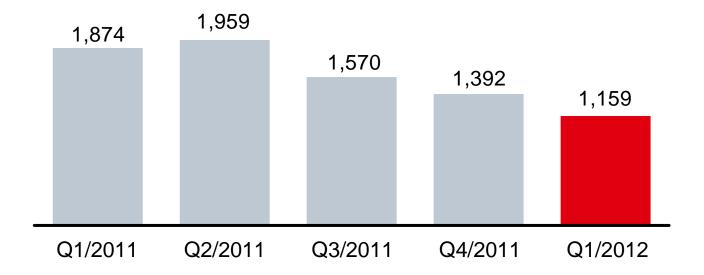


^{*} Inventories + trade accounts receivable ./. trade accounts payable



Net Debt* Development

in m€



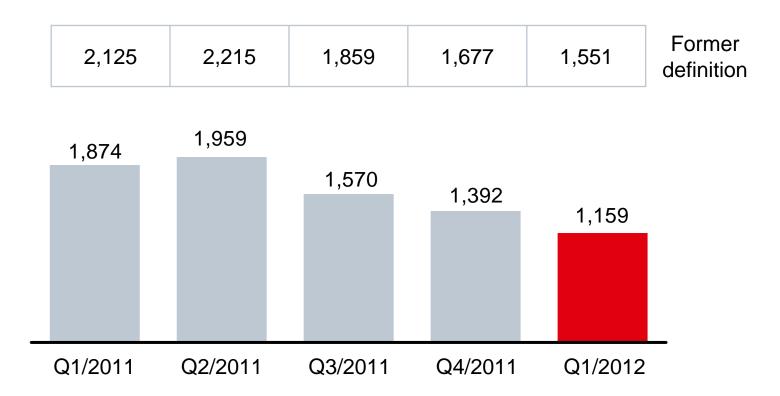
Reduced net debt by almost 40% since Q1/2011

* All figures above are calculated according to adapted net debt definition, now also including marketable securities and time deposits.



Net Debt Development

in m€



New net debt definition as of Q1/2012



Agenda



Key Developments Q1 2012



Financials Q1 2012



Outlook FY 2012



Summary Q1/2012

- Good start into FY 2012, despite macro economic challenges
- Innovations and emerging markets driving growth & profitability
- All KPIs on track to reach FY guidance

Continued focus on 2012 targets



Guidance FY 2012

Organic sales growth	3-5%		
	Laundry & Home Care	Cosmetics/ Toiletries	Adhesive Technologies
	low single-digit	low single-digit	mid single-digit
Adjusted EBIT margin	14%		
Adjusted EPS growth	≥10%		

Confirmed guidance for financial targets 2012



Events 2012

Publication Q2 results:

Aug 1, 2012

 Investor Day Laundry & Home Care, Düsseldorf

Sep 4, 2012

Publication Q3 results:

Nov 16, 2012

- Q3 financials
- Strategy & guidance beyond 2012



Thank you!





Additional information: Backup



Cash Flow Generation

in m€	Q1/2011	Q1/2012
Cash flow from operating activities	173	385
Free cash flow	75	230
Net debt	1,874	1,159

Strong cash flow generation & disciplined net debt reduction



Further FY 2012 Guidance for Selected KPIs (unchanged)

Direct materials increase of mid single-digit percentage

Restructuring charges ~100m€

CAPEX on PPE slightly above 400m€

