

# **HENKEL H1 2020**

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# AGENDA

# 01 Key Developments H1 2020

**02** Purposeful Growth Agenda

**03** Financials H1 2020

04 Closing



### • KEY DEVELOPMENTS H1 2020 SALES AND EARNINGS PERFORMANCE IMPACTED BY COVID-19 PANDEMIC



- Adhesive Technologies impacted by headwinds from significantly reduced industrial demand
- Beauty Care Retail almost stable in topline, Hair Professional strongly affected
- Laundry & Home Care delivering very strong broad-based sales growth, but North America below expectations



### KEY DEVELOPMENTS H1 2020 STRONG FOUNDATION TO EMERGE STRONGER FROM THE CRISIS

### **Strong Foundation**



### **Effective COVID Response**



### Strategic Framework



- Strong balance sheet with very strong free cash flow and low debt levels
- Responding decisively to COVID-19 pandemic
- Purposeful growth agenda in full execution
- Full year performance still not predictable with sufficient reliability



# GLOBAL REACH OF COVID-19 PANDEMIC IMPACTING OUR BUSINESS ENVIRONMENT GLOBALLY

- COVID-19 substantially affecting economies and societies globally
- All regions with few country exceptions strongly affected in terms of GDP reduction and private consumption in Q2
- IPX mid teens down in Q2 after already negative Q1; more pronounced for automotive build-rates
- Changing consumer behavior amid COVID-19 outbreak and lockdowns

#### **GOVERNMENTAL LOCKDOWN HEATMAP**

	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
USA						
Germany						
China						
Russia						
France						
Italy						
Mexico						
Spain						
Poland						
Turkey						
Canada						
Great Britain						
Japan						
India						
Light measures	Mea	lium con	straints		Strong co	nstraints



COVID headwinds for Henkel peaked in April/May



### COVID-19 IMPACTS ON OUR BUSINESSES IN Q2 BROAD-BASED PORTFOLIO MITIGATING HEADWINDS

- Significant drop in Automotive production
- Broad-based decline in Industrials
- **Construction** turning negative especially in Eastern Europe
- Hair Professional significantly impacted by salon closures
- Styling category affected by lockdown and social distancing

- Laundry Care stronger in Heavy Duty Detergents, weaker in Light Duty Detergents
- Adhesives for consumer goods largely unaffected, in parts with higher demand

- Soaps boosted by increased hygiene awareness
- At-home coloration experiencing strong demand uplift
- Auto dishwashing up as people are cooking more at home
- Higher usage of surface cleaners
- Accelerated channel shift to e-commerce
- Capturing emerging opportunities from strong hygiene demand

### RESPONDING DECISIVELY TO COVID-19 PANDEMIC STRONG COMMITMENT TO OUR COMPANY VALUES

### Ensuring **employee** safety, supplying **customers** and supporting **communities**

- Thorough precautionary measures at our >200 office locations and >180 production sites globally
- Seamless and effective switch to home office leveraging digital workplace – gradual return onsite
- Supporting 470 COVID-19 related projects in 43 countries as part of comprehensive global solidarity program
- From 90% production sites running end of March back to 100% by mid-June, safeguarding supply chain stability
- ~€ 40m special cost incurred, e.g. for protective equipment



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# **PURPOSEFUL GROWTH**



**Collaborative Culture & Empowered People** 



# FIRST SET OF ACTIONS

Shape portfolio: >€ 1 bn sales identified, ~50% marked for divest / exit by 2021 Step up investments by € 350 m vs 2018 to succeed with impactful innovations Reduce CO<sub>2</sub> by 65% and move to 100% recyclable / reusable plastics by 2025 Implement new "Digital Business" set-up in 2020 Complete execution of operating models in all businesses **Finalize roll-out of Leadership Commitments** 



# Rigorously shaping a **winning portfolio**.

### Active portfolio management

- Up to now ~€ 80 m sales divested/discontinued, primarily in Adhesive Technologies
- Commitment to complete announced portfolio measures by end of 2021



### M&A integral part of strategy

- 2 acquisitions signed
- Investment of ~€ 0.5 bn utilizing our strong balance sheet



### Majority stake in D2C business

- Expanding digital D2C platforms with three fast growing premium Beauty brands
- Adding strong digital capabilities and unique brand building expertise

# Value enhancing **acquisitions**.







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### **Strengthening Adhesive Technologies in NA**

- Acquiring highly complementary consumer sealants business marketed under the GE brand<sup>1</sup>
- Excellent distribution via home-improvement centers, major retailers and hardware stores and professional outlets





<sup>1</sup> Business to be acquired from Momentive Performance Materials. GE is a trademark of General Electric Company, used under license.



- Co-creating high-impact water proofing solution for smartphones
- Expanding "Better for You" color portfolio, accelerated share gains in US
- 4in1 DISCS with global market share gains of ~500bps y-o-y in Caps segment

# Accelerate with impactful innovations...





Henkel

# Best 4in1 Power

...addressing increased hygiene and cleaning consumer needs...

- Fast-track hygiene innovations across consumer portfolio
- Step-up in communication for hygiene products and consumer education
- Dial with >25% organic sales growth in H1 and ~10 m new household buyers





- Step-up of growth investments in marketing, digital and IT by high double-digit € million amount vs. 2019
- Committed to increasing growth investments in full year 2020 in line with strategy, flexibly adjusting to market realities

...supported by increased investments.





### Caring for hands for over 70 years



# Boosting **sustainability** into a true differentiator.

- Advancing with new plastics strategy in Beauty Care and Laundry & Home Care: less – recycled – zero
- Henkel globally 1<sup>st</sup> issuer of
   Plastic Waste Reduction Bond



# Boosting **sustainability** into a true differentiator.

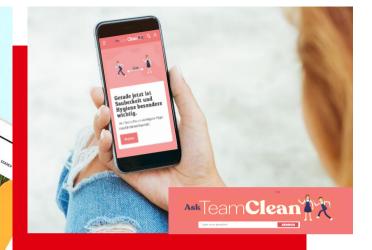


- LOCTITE LIOFOL certified recyclable coating enables replacement of plastic with paper
- BERGQUIST thermal management solution enhances efficiency of electric vehicle batteries
- BONDERITE aluminum anodizing solution doubles life span of sealed parts, reducing CO<sub>2</sub> footprint





# Transform **digital** into a customer and consumer value creator.



hanny many established

- Strong increase in digital sales by >60% percent in Beauty Care and Laundry & Home Care combined
- Digital share in Group sales approaching mid-teens

Transform **digital** into a customer and consumer value creator.

- New Digital Business set-up implemented under Henkel 'dx'
- Joint forces and unity of effort approach, combining our businesses, functions and digital







Reshape operating models to be lean, fast and simple.

- Operating model changes completed in Adhesive Technologies
- Laundry & Home Care and Beauty Care well on track
- Purchasing reorganized to enable stronger business focus and proximity



## Accelerate **cultural journey** with Leadership Commitments at the core.



- Fostering collaborative culture and sense of belonging during COVID-19 pandemic
- Transparent and frequent communication with global teams
- Leadership Commitments rolled out to > 50,000 employees, engaging via ~2,600 activation sessions

# WRAP-UP

Shape portfolio: ~€ 80m sales divested/discontinued so far, 2 acquisitions signed Growth investments significantly up, supporting impactful innovations Advancing sustainability initiatives, globally 1<sup>st</sup> plastic waste reduction bond issued Digital sales up by >60% in consumer businesses, new "Digital Business" set-up live Operating model changes completed or well on track Roll-out of Leadership Commitments finalized



# WIN THE 20s THROUGH PURPOSEFUL GROWTH



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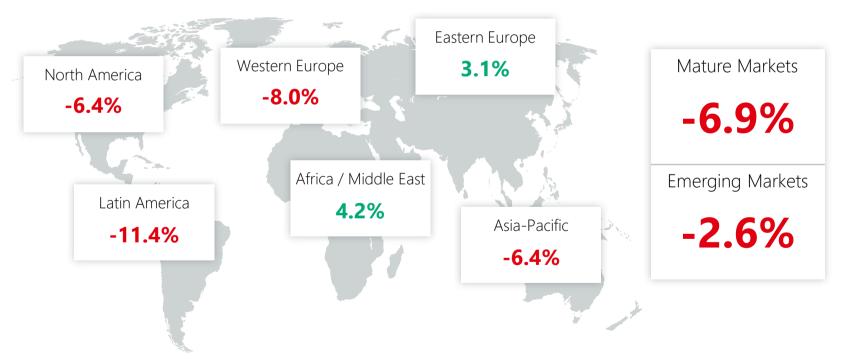








### REGIONAL DEVELOPMENTS ORGANIC SALES DEVELOPMENT H1 2020





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### ORGANIC SALES DEVELOPMENT H1 & Q2 2020

	H1	<b>Q</b> 2
Group	-5.2%	-9.4%
Adhesive Technologies	-10.9%	-17.4%
Beauty Care	-8.5%	-12.8%
Laundry & Home Care	+4.9%	+4.4%



## STRONG CRISIS MANAGEMENT & FINANCIAL FLEXIBILITY

Concise Operational Measures	<ul> <li>Strong targeted management of local crisis situations</li> <li>High agility in supply chain and production, most plants back in operation</li> <li>Realizing market opportunities in hygiene addressing consumer needs</li> </ul>
Focus on Cost and Cash Management	<ul><li>Short-term savings realized</li><li>Strong focus on net working capital management and targeted capex</li></ul>
Strong Balance Sheet	<ul> <li>Continued low net debt level of € -2.0 bn with sufficient room to maneuver</li> <li>Strong single A-rating reconfirmed</li> </ul>
High Financial Flexibility	<ul> <li>Successful bond placements at attractive conditions including innovative sustainable financing via plastic waste reduction bond</li> <li>Cash position of € 2 bn, undrawn credit lines / CP facilities of ~€ 2 bn, further headroom in Debt Issuance Program and balanced bond maturity profile</li> </ul>





### ADHESIVE TECHNOLOGIES ORGANIC SALES GROWTH H1: -10.9%

- Overall decline, with negative Q1 followed by substantially lower Q2
- Automotive & Metals business area with double-digit decline due to shut-down of many customers' production sites globally
- Packaging & Consumer Goods business area moderately affected; Consumer Goods positive
- Electronics & Industrials business area doubledigit negative due to Industrials; Electronics above prior year
- Craftsmen, Construction & Professional business area below prior year; Construction in Q2 negative after strong Q1





Organic Sale	ganic Sales Growth Adjusted EBIT Margin		Net Working Capital	
-10	.9%	13.1%	14.4%	
Price +0.2%	Volume -11.1%	Change y-o-y -500 bps	Change y-o-y + <mark>80 bps</mark>	





### BEAUTY CARE ORGANIC SALES GROWTH H1: -8.5%

- Hair Professional significantly declining due to salon closures, on a recovery trend since May
- Retail almost flat despite headwinds from COVID-19, taking opportunity in Body and Color
- Retail winning market shares in North America, Eastern Europe and Middle East / Africa
- Nature brands contributing with mid doubledigit growth
- Strong boost in online and D2C sales with new initiatives across Retail and Professional





Organic Sale	es Growth	Adjusted EBIT Margin	Net Working Capital	
-8.	5%	9.4%	3.9%	
Price -0.7%	Volume -7.8%	Change y-o-y <mark>-410bps</mark>	Change y-o-y -210bps	





### LAUNDRY & HOME CARE ORGANIC SALES GROWTH H1: +4.9%

- Home Care showing double-digit growth with core brands Pril, Bref & Somat growing double-digit
- Good growth in Laundry Care driven by very strong performance of Heavy-Duty Detergents
- #1 brand Persil growing double-digit, supported by innovative 4in1 DISCS expanding global market share
- Growth in all regions, double-digit in Middle East / Africa, Eastern Europe and Asia Pacific regions
- Market share loss in North America despite positive organic sales growth
- Very strong performance in eCommerce with mid double-digit growth



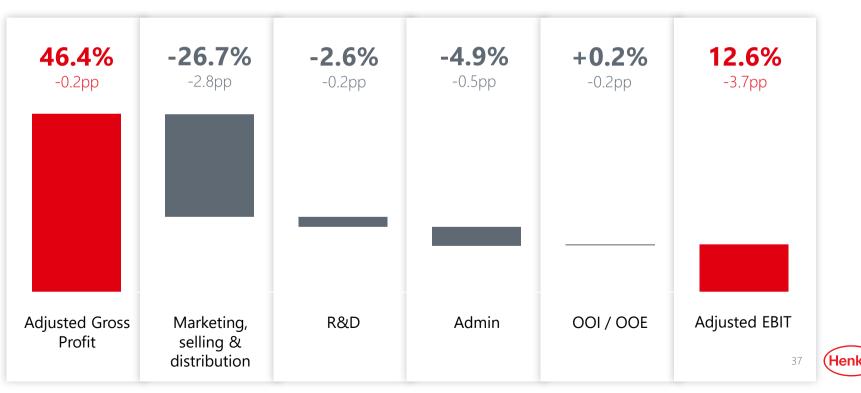


Organic Sal	Sales Growth Adjusted EBIT Margin		Net Working Capital		
4.9	9%	15.3%	-6.2%		
Price -2.2%	Volume +7.1%	Change y-o-y <mark>-160bps</mark>	Change y-o-y -350bps		



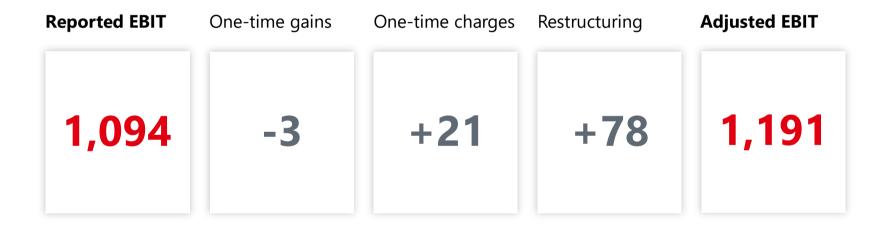
### ADJUSTED GROSS PROFIT TO ADJUSTED EBIT H1 2020

Impact on Adjusted EBIT Margin in pp vs. PY, in % of sales



### RECONCILIATION REPORTED TO ADJUSTED EBIT H1 2020

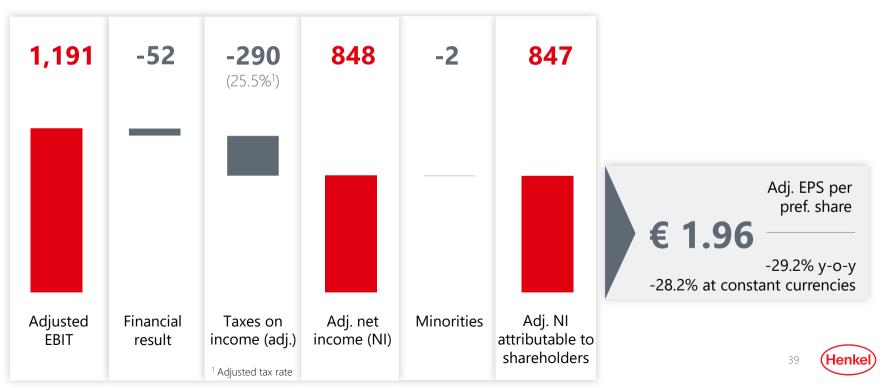
in € m





### ADJUSTED EPS DOUBLE-DIGIT % BELOW PRIOR YEAR H1 2020

### in € m



### CASH FLOW PERFORMANCE & FINANCIAL POSITION H1 2020



Dividend of € 1.85 per preferred share, ~ € 800 m paid out to shareholders



### FULL YEAR 2020 OUTLOOK UNCERTAINTY REMAINS HIGH AMID COVID-19 PANDEMIC

- Forecast for fiscal 2020 published in Annual Report 2019 no longer upheld
- Henkel is responding to the COVID-19 pandemic with specific measures, but cannot predict with sufficient reliability over what period and to what extent it will face further impacts
- New forecast to be published once sufficiently reliable evaluation of future business performance in 2020 is possible



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# **BUSINESS PRIORITIES**

- Protection and support of employees, customers and business partners first priority
- Foster close collaboration with customers and business partners in these challenging times
- Capture emerging opportunities
- Leverage and further expand digital business
- Adequately manage cost and keep strong cash focus
- Continue execution of purposeful growth agenda



# **Q & A**



## CLOSING REMARKS

- Henkel with robust performance in H1 in unprecedented market environment
- Supporting employees and business partners during pandemic, ensuring business continuity and capturing emerging opportunities
- Strong commitment to purposeful growth agenda, good progress executing first set of actions
- Strong balance sheet and financial flexibility
- New outlook will be published once sufficiently reliable evaluation of future performance is possible





November 10, 2020

March 4, 2021

April 16, 2021

Q3 2020 Release

Q4 & FY 2020 Release

Annual General Meeting



# THANK YOU

